

2020/03/31

Dear Policyholder

Please be advised that as the country battles the spread of COVID-19 and braces for a national lockdown to contain the spread, you and your family will continue to be covered if your premiums are up to date. Despite our offices being closed, we shall be readily available to assist you throughout the lockdown period.

If you require any assistance or need to log a claim please contact us by calling on our toll-free number at 0800 777 444 or via email at customercare@abacus-insurance.co.za, info@abacus-insurance.co.za or claims@abacus-insurance.co.za and one of our friendly staff members will assist you.

Please let us stand together and fight this dreadful disease by staying at home and adhering to the Lockdown Regulations, a summary of which is available on our website (<https://www.abacus-insurance.co.za>). By standing together we can win this war. Please keep yourself and your families safe. Abacus Life Limited and Abacus Insurance Limited. Registered Insurers and Authorised FSPs.

Kind regards

Abacus Team