

Emergency



ACCESS TO A PRIVATE AMBULANCE FOR YOU AND YOUR FAMILY

- A private ambulance will be dispatched in life-threatening emergencies.
- Complete incident management from first call to delivery at hospital.
 - Pre-arrival first aid telephonic advice and assistance.
 - Extensive network of private ambulances nationwide.

**CALL THE SUPPORT LINE: 0860 007 723
24HRS A DAY / 365 DAYS PER YEAR**

T's&C's apply

In Proud Partnership with:



CHUBB®



I Am Insured

making the difference, providing the care

www.iaminsured.co.za

contact@iaminsured.co.za



ACCESS TO A PRIVATE AMBULANCE

Terms and conditions:

1. The member should call the 24 hr call centre on **0860 007 723**
2. The private ambulance will only be dispatched in a life threatening situation as defined below
3. The dispatch of the ambulance shall be at the nurse/ paramedic's sole and absolute discretion
4. IAMINSURED and or any of its partners shall not be liable for any claim whatsoever and will not be liable should the ambulance not arrive or arrive late for whatsoever reason . It is specifically recorded that the private ambulance is an independent ambulance and IAMINSURED is not acting as agent of such ambulance and cannot be held responsible for the employees of such ambulance and the risk of being conveyed in such ambulance lies with the member
5. This benefit shall only apply if the premiums are paid up and up to date. This will be verified by the call centre
6. You will be billed in advance on a recurring basis
7. IAMINSURED reserves the right to terminate this benefit should the premiums referred to in 6 above not be paid timeously
8. No premium shall be refunded for whatsoever reason
9. Should your details change, it is your responsibility to inform us accordingly. We and /or our partners shall not be held liable for any incorrect information provided
10. A Life threatening situation is defined as:
 - a. Motor Vehicle Accidents
 - b. Pedestrian Motor Vehicle Accidents
 - c. Falls :
 - i. From a height
 - ii. Down stairs
 - iii. Off a horse.
 - iv. Elderly person.
 - d. Stab/Penetrating injury to chest, head or abdomen.
 - e. Deep lacerations with profuse bleeding that cannot be controlled with direct pressure.
 - f. Head injury with loss of consciousness.
 - g. Gunshot injury.

- h. Serious injuries to limbs.
 - i. Crush injuries.
 - ii. Accidental amputation.
 - iii. Possible dislocation of hip, knee or shoulder
- i. Attack by animal (Dog bites, Snake bite etc.)
- j. Electric Shock or Lightning Strike.
- k. Near Drowning
- l. rape
- m. Burns :
 - i. To Face, Chest, Hands, Feet or Genitals – serious burns
 - ii. Smoke inhalation – someone who has been in a burning building or surrounded by fire.
 - iii. As a result of an explosion.
- n. Poisoning/overdose.
- o. Life threatening Medical Conditions :
 - i. Chest Pain – Sudden severe crushing pain.
- p. Neurological symptoms :
 - i. Unconscious
 - ii. Sudden drowsiness.
 - iii. Stroke symptoms :
 - 1. Sudden loss of speech.
 - 2. New paralysis of one side of face.
 - 3. Sudden weakness on one side
 - 4. Unable to lift arms above shoulder height (sudden onset)
 - 5. Unable to walk (sudden onset)
- q. Breathing problems
 - i. Severe dyspnoea – unable to speak in full sentences
 - ii. Choking
- r. Allergic reactions with respiratory complications
- s. Seizures – prolonged.
- t. Maternity Complications