

# **Legal Protection – Abuse & Rape Legal Assist Line**



**ASSAULT HOTLINE,  
CRIMINAL & CIVIL LAW ASSIST BENEFIT**

**Call your dedicated lawyer on 078 118 0853**

**SERVICED BY LEGAL HERO**





## TERMS AND CONDITIONS OF THE LEGAL ASSIST LINE

### 1. Legal Emergency Assault Hotline Benefit

This benefit is available from 8h00 to 16h30 Monday – Friday, excluding weekends and Public Holidays, and routes through to a qualified Legal Professional directly. Legal Advice provided includes but is not limited to:

1.1.2.1 Determining which form of assault had taken place (with or without intent to do grievous bodily harm/ rape which entails much more than genital penetration subsequent to the Criminal Amendment Act/ etc.);

1.1.2.2 Advice to not brush teeth, wash body or change clothes but to head to a hospital immediately;

1.1.2.3 Immediate taking down of time, dates, persons present, location, etc. for future use;

1.1.2.4 Noting down the next of kin's details and providing that next of kin with the same information for moral support;

1.1.2.5 Any legal question the victim or next of kin might have at that stage regarding the nature of the crime, how to obtain an interim protection order, the maximum jail sentences if found guilty, the time periods in which to report such as most sexual assault crimes prescribe in 20 years whilst the crime of rape does not prescribe/ expire.

### 2. Criminal Law Assist Benefit

This benefit includes a Step by Step Helping Hand to assist with what to do next, such as but not limited to:

2.1.1 Assistance at the medical practitioner's office and the completion of the J88 form noting bodily information and injury/ taking down the serial numbers in the instance of rape where there is a rape kit used to gather medical evidence (which often gets lost);

2.1.2 Assisting and writing member's statement when reporting the criminal matter to the closest SAPS or Hospital;

2.1.3 Liaising with the Investigating Officer for follow-ups with regards to whether the matter will be prosecuted or not by the State (no attorney necessary as the State is the party vs the accused), and the progress of the criminal investigation.

### 3. Civil Law Assist Benefit

3.1 This benefit is in addition to the criminal matter and entails claiming compensation from the accused via Out of Court settlement. This will include but is not limited to:

3.1.1 Legal calls to the accused and/ or his/ her attorney;

3.1.2 Formulating the member's argument and building a Civil case;

3.1.3 Legal letters to the accused;

3.1.4 Letters of Demand to the accused, threatening with Court Summonses;

3.1.5 Should the above fail after extensive attempts, a referral to one of our trusted panel attorneys at a reduced rate but for member's own account, in order to such panel attorney to take the matter to Court.

**This line is a legal assist and legal documentation benefit, not a Court representation benefit. We can refer Client to a panel attorney at a reduced cost (discount) if necessary.**

**All of the abovementioned benefits are available the principal Client only.**

**You deserve better. Let us help you get justice.**

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