

## BLC ASSIST

*BLC Assist offers members access to essential emergency services when involved in a Medical Emergency.*

*Call **011 100 8408** for assistance 24/7/365*

## MEDICAL ASSIST ACCESS

**The following benefits are on an access only basis. These services include:**

- Emergency telephonic advice and information – 24/7
- Referrals to medical practitioners and facilities
- Liaison with next of kin to keep them informed

In addition to the general medical advice service, medical operators will guide a person through a medical crisis situation involving the beneficiary. The beneficiary will receive emergency advice or have the necessary support organised, by utilising the 24-hour Contact Centre.

**This service includes referrals to Crisis lines in case of:**

- Poison Hotline – In House
- Suicide Hotline – Life Line
- Rape and HIV Counselling
- Family and Domestic Abuse
- Child Abuse
- Bereavement Counselling

**For the beneficiary's medical aid or own account:**

- Emergency medical response to the scene of an incident
- Emergency medical transportation to the nearest appropriate medical facility

***Please note: Medical Assistance is only valid for emergencies within the borders of South Africa.***