



## **BLC ASSIST**

BLC Assist offers members access to essential emergency services when involved in a Home

Invasion.

## Call 011 100 8408 for assistance 24/7/365

## **CRIME & SECURITY ASSIST**

This is a 24-hour crisis management benefit to assist the beneficiary in the event of a home invasion.

The call centre will assist with the following:

- In the case of the beneficiary's cell phone being stolen from their home in a home invasion, we will provide the beneficiary with a cell phone loaded with pre-paid airtime to the value of R100, which will be couriered to the beneficiary. This component of service only operates during business hours.
- In the case of the beneficiary's vehicle being stolen, we will provide them with Group B car hire for 48 hours to keep them mobile. Only with valid Driver's License & credit card.
- In the case of the beneficiary's credit card being stolen, we will provide the beneficiary with a pre-loaded debit card to the value of R500 to assist the beneficiary in the interim which will be couriered to the beneficiary. This component of service only operates during business hours.
- In the case of the beneficiary's keys being stolen in a home invasion, we will send a locksmith to the beneficiary's house to assist them with their locks, up to the value of R1 000 per annum. The service provider will not cover the cost of the replacement of a lock or the cutting of keys.
- In the case of the beneficiary's home being invaded, upon their request we will place a security guard at their house for 24-hours after the event has taken place.
- In the case of the beneficiary experiencing an attempted hi-jacking at their main residence, upon the beneficiary's request we will place a security guard at their house for 24-hours after the event has taken place.
- In case of the beneficiary's home being invaded, we will facilitate hotel accommodation to the value of R1 000 per annum.