

ROADCOVER

1 MONTH FREE MEMBERSHIP



SMS the word Glasfit, your name, surname and ID number to 44512 and receive a free month's subscription to the RoadCover service.

Standard SMS and network rates apply.

GLASFIT

We fit the best, best.

Procedures for service

- Phone RoadCover (0860 RCOVER / 726 837) during office hours (8:30 to 16:30) and give the particulars of your case.
- Upon verification of the caller's membership, he/she is provided with a case number and referred to an assessing RoadCover legal practitioner for a case assessment.
- The client is advised by RoadCover on the merits of their claim and potential way forward.
- In the case where a claim is deemed not valid for presentation to the Road Accident Fund, RoadCover will send a letter to the client with the particular reasons.
- If a claim is deemed valid, RoadCover will assist the client with all the documentation required for their submission. This includes additional legal consultations and reports, Medico-Legal reports and Actuarial opinions for loss of earnings consequent to their injuries. RoadCover assists the client with all the necessary administrative support and documentation preparation for their submission.
- An assessment of the medical expenses incurred as a direct result of the injury is done to ensure a balanced and fair medical claim. The claim is then finalised, collated and, with the claimant's permission, presented on his/her behalf to the Road Accident Fund for settlement.
- RoadCover attends to all reasonable queries upon request for further particulars that the Road Accident Fund might require in pursuit of settlement of the claim.

Service limitations

- RoadCover will limit its services where the assessor does not substantiate the merits of the case. If this is in conflict with the view of the client or if there is a material conflict between the client's assessment and the assessors, the case will be referred to the RoadCover advisory panel for review.
- Any costs incurred from a client, being approached by an outside party without the written consent of RoadCover, will not be for RoadCover's account.

- The member is at all times free to get outside second opinions, but the cost of these will not be borne by RoadCover unless approved in writing.
- The client is not obliged to use the services of RoadCover, in the event of which RoadCover will not be liable for any costs incurred by any third parties.
- RoadCover is only applicable to accidents that occur within South Africa.
- The membership fees must be fully paid up at the time of the accident.
- At the time of the accident, the client must comply with all the legal and regulatory matters required by the Acts governing the Road Accident Fund.
- RoadCover does not guarantee a payment from the Road Accident Fund.

For the duration of the claim, the member receives:

- Legal representation.
- Claims management.
- Claims administration.
- Accident reconstruction.
- All required Actuarial reports.
- All required Medico-Legal reports.
- Past and future loss of earning reports.
- Telephonic advice relating to a possible claim for injuries sustained in a motor vehicle collision.
- RoadCover membership includes the main member, spouse, dependants of the member, any domestic servant in the employment of the main member and all occupants of the relevant vehicle.



0860 726837
0860 RCOVER
www.roadcover.co.za



We Care...

The Road Accident Fund

This is a public entity set up by the South African government to provide compulsory and appropriate cover to all road users, citizens and foreigners, drivers or passengers, involved in a motor vehicle accident within the borders of South Africa.

The cover includes indemnity insurance for the person(s) at fault for causing the accident, and compensation to the victims injured, or to their families if the victims are disabled or killed, in a road accident resulting from third party negligence.

The challenges

- Most road accident victims are unaware of the advantages offered by the Road Accident Fund.
- The Road Accident Fund claims process can be extremely costly, time consuming and complicated.
- 7 out of 10 claims submitted to the Road Accident Fund are fraudulent, on the basis of overstated costs, leading to an average claims payment time of 36-48 months.

Who is entitled to claim

- A person who was personally injured (except a driver who was the sole cause of the accident).
- The dependant of a deceased victim.
- A close relative of the deceased in respect of funeral expenses.
- A claimant under the age of 18 who must be assisted by a parent or legal guardian.

What you could claim for

- Medical expenses (past and future).
- Funeral expenses.
- Loss of earnings or income if a person is disabled (past and future).
- Loss of support for a dependant of a deceased victim who was the breadwinner, (past and future).
- General damages for pain, suffering and disfigurement based on the extent and severity of the injury.
- The driver who was the sole cause of the accident may claim indemnity insurance against claims for damages by the victims or victims' families in respect of bodily injury, disability or death.

Glasfit-RoadCover value offering

Glasfit is offering our customers a free month's membership to the RoadCover service for every motor glass fitment or repair. To benefit from this offer, SMS the word Glasfit as well as your name, surname and ID number to 44512. *Standard SMS and network rates apply.* If after a month you would like to continue your subscription, RoadCover will be in touch to quote you a monthly fee. Just another way that Glasfit keeps your safety top of mind.

The RoadCover value proposition

To ensure that victims of motor vehicle accidents who have a legitimate claim have immediate access to a successful Road Accident Fund claims management system with NO costs to themselves.

The RoadCover offering

RoadCover is a service offering that manages your claim with the Road Accident Fund from start to finish. It allows members, who have become motor vehicle accident victims and who have a legitimate claim, to be compensated by the Road Accident Fund at NO cost to themselves.

The RoadCover services

- Members will have a dedicated legal practitioner to formulate their claim against the Road Accident Fund.
- RoadCover manages the entire claim from start to finish, effectively halving the turnaround time.
- Members receive 100% of the payout made by the Road Accident Fund.
- RoadCover charges NO legal fees.

