

20/04/2020

Dear Client

NOTICE OF TERMINATION AND BROKER TRANSFER

This letter serves as a notice to inform you that the Juristic Representative Agreement between Isulabalimi Financial Enterprise (Pty) Ltd and Rand Mutual Admin Services (Pty) Ltd will terminate on the 11th of May 2020.

As a result, Isulabalimi Financial Enterprise (Pty) Ltd will no longer have the authority to act as a Representative of Rand Mutual Admin Services (Pty) Ltd; no longer have the authority to canvass for applications for products on behalf of Rand Mutual Admin Services (Pty) Ltd nor contact any existing clients.

We assure you that this termination process will not impact our current relationship and your existing policy(ies) /services. To ensure this, we have assigned an RMA Broker Consultant – Unathi Melane – who will assist you with all your future financial advice or intermediary service needs.

Please note that Unathi will be making contact with you shortly. In the event that you need immediate assistance, you may contact her directly or our offices in KZN or Johannesburg. Below are the contact details:

Broker Consultant: Unathi Melane

Telephone Number: 010 214 3000

Cellphone Number: 072 265 8978

Email Address: UMelane@randmutual.co.za

RMA Durban Office

Address: Mayfair on the Lake 3rd floor Park Lane Umhlanga Ridge

Contact Number: 0860 222 132

Fax: 0860 222 203

Email: contactcentre@randmutual.co.za

THE RAND MUTUAL ADMIN SERVICES (PTY) LTD.

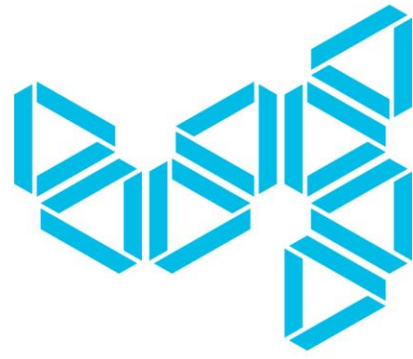
Directors: TV Maphai, B Singh (CEO), B Adam (CFO)

BDO Building, 1st Floor, 22 Wellington Road, Parktown, 2193 | Tel: 0860 222 132 | Email: contactcentre@randmutual.co.za
Company Reg. No. 1899/000876/06 | www.randmutual.co.za

Rand Mutual Admin Services (Pty) Ltd is an authorised Financial Services Provider, FSP No. 46113, and is the appointed FSP and intermediary for The Rand Mutual Assurance Company Limited and RMA Life.



Caring | Compassionate | Compensation



Contact Hours: 7am - 5pm

RMA Johannesburg Office

Address: 22 Wellington Road, Parktown, 2193

Contact Number: 0860 222 132

Fax: 0860 222 203

Email: contactcentre@randmutual.co.za

Contact Hours: 7am - 5pm

We appreciate the opportunity you have given us to protect you and your loved ones and sincerely hope to meet your expectations and build a strong, long standing relationship.

Yours Sincerely,
RMA Sales and Distribution

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