DISCLOSURE NOTICE IN TERMS OF THE

FINANCIAL ADVISORY AND INTERMEDIARY SERVICES ACT 37 0F 2002

1. ADMINISTRATOR PHAKAMA ADMINISTRATION SERVICES (PTY) LTD			
Company Name:	**Phakama Administration Services (Pty) Ltd** (Co. Reg. No. 1990/002950/07) ("Phakama")		
Physical Address:	Greenhill Village Office Park, Candlewood Building, Ground Floor, Botterklapper Street, Pretoria, 0184	**Postal Address:**	Private Bag X13, Lynnwood Ridge, 0040
Telephone Number:	(012) 348 8310	**Facsimile Number:**	086 514 1115
Legal Status	Phakama is an Authorised Financial Services Provider in terms of FAIS. FAIS registration number is: **1473** Phakama has been appointed by the Insurer to act as **Administrator** on behalf of the Insurer.		
FAIS Registration:	**In terms of its FSCA license, Phakama is authorised to render intermediary services for the following product categories:** CATEGORY I: Long-Term Insurance: Category A Short-Term Insurance: Personal Lines Long-Term Insurance: Categories B1, B2 and C CATEGORY IV: Assistance Business FSP		
PI and FG Cover	Phakama has a Suitable Guarantee in place, per Section 3(b) of Board Notice 123 of 2009 of the applicable Act		
Compliance Officer:	Myra Grobler Tel: +27 (0) 12 348 8310 | Fax: +27 (0) 86 514 1115 | E-mail: MyraG@phakama.co.za or compliance@phakama.co.za		
Claims Procedure:	Claims Management Framework is available on the **website**: www.phakama.co.za Completed claims forms and all required documents to be submitted to: claims@phakama.co.za		
Complaints:	Complaints Handling Framework is available on the **website**: www.phakama.co.za Or can be requested via **email**: compliance@phakama.co.za		
Conflict of Interest:	Conflict of Interest Management Policy is available on the **website**: www.phakama.co.za or can be requested via **email**: compliance@phakama.co.za		

2. YOUR FSP ANDREW MALOMBO SHIKWAMBANA CONSULTANTS CC			
Company name:	**Andrew Malombo Shikwambana Consultants cc** (Co. Reg. No 2001/034101/23) ("AMSC Consultants")		
Physical address:	21 – 9th Street, Houghton Estate Johannesburg 2001	**Postal Address:**	PO Box 1715 Randburg 2125
Telephone Number:	011 778 8140	**Facsimile Number:**	011 778 8186
Legal Status	AMSC Consultants is an Authorised Financial Services Provider in terms of FAIS. FAIS registration number is: **24518.** Without in any way limiting and subject to the other provisions of the Services Agreement/Mandate, AMSC Consultants accepts responsibility for the lawful actions of their Representatives (as defined in the Financial Advisory and Intermediary Services Act) in rendering financial services within the course and scope of their employment.		
FAIS Registration:	**In terms of the FSP license, AMSC Consultants is authorised to render financial services for product categories:** CATEGORY I: Long-Term Insurance: Category A Long-Term Insurance: Category B1 Long-Term Insurance: Category B1-A		
PI and FG Cover	AMSC Consultants has a Professional Indemnity Insurance Cover in place.		
Compliance Officer:	Moonstone Compliance: Tel 021 883 8000 Fax 015 291 0918 e-mail: mwiese@moonstonecompliance.co.za		
Claims Procedure:	Completed claims forms and all required documents to be submitted to **claims@phakama.co.za**		
Complaints:	Complaints relating to any advice given to you by your intermediary or regarding your Intermediary may be notified in writing to: **info@amscinsurance.co.za**		
Policy Wording:	A copy of the policy wording can be obtained from: **info@amscinsurance.co.za**		

3. YOUR INSURER

SAFRICAN INSURANCE COMPANY LIMITED

Name:	**Safrican Insurance Company Limited (Co. Reg. no. 1935/007463/06) ('Safrican")**		
Physical Address:	13 West Steet, Houghton Estate Johannesburg	**Postal Address:**	PO Box 616, Johannesburg, 2000
		Email:	clientretention@safrican.co.za
Telephone Number:	011 778 8000 / 8075 / 8131 /8132	**Facsimile Number:**	011 778 8183
Legal Status	Safrican is an Authorised Financial Services Provider in terms of the FAIS Act. FAIS registration number is: 15123		
FAIS Registration:	**In terms of the FSP license, SAFRICAN is authorised to give advice and render financial services for product** CATEGORY I: Long-Term Insurance: Category A Short-Term Insurance: Personal Lines Long-Term Insurance: Categories B1, B2, B2-A. B1-A Short-term Insurance: Personal Lines A1		
PI and FG Cover	Safrican has a Professional Indemnity Cover and a Fidelity Guarantee Cover in place.		
Compliance Officer:	Group Compliance Officer : Ana Ferreira **Tel : 011 778 8003 e-mail: compliance@safrican.co.za**		
Complaints:	You can access our Complaints resolution Policy at : **www.safrican.co.za**		
Conflict of Interest:	You can access our Conflict of Interest Management Policy and Gift Register at : **www.safrican.co.za**		

5. PARTICULARS OF THE NATIONAL FINANCIAL OMBUD SCHEME SOUTH AFRICA (the NFO)

Name:	National Financial Ombud Scheme South Africa (Reg. no. 2023/162407/08) "NFO"
Physical Address:	110 Oxford Road, Houghton Estate, Illovo, Johannesburg, 2198 CPT Physical Address: Claremont Central Building, 6th Floor, 6 Vineyard Road, Claremont, 7708
Telephone Number:	0860 800 900
Whats app Number:	066 473 0157
Email:	info@nfosa.co.za
Website:	www.nfosa.co.za